Crisis Triage

Crisis Triage occurs via the use of NARBHA’s Crisis Triage Form, which is utilized to make a determination as to what type of service (Mobile Crisis Assessment, Intake Appointment, etc) should be offered to a person who presents in crisis. Triage is used in order to identify the potential risk of harm to self or to others, urgency of need for behavioral health services, and type/level of services needed to resolve the crisis. Crisis Triage typically occurs by telephone, however the need for Face to Face Crisis Triage may occur as a result of a “walk-in” to a Service/Tribal Area Agency or at any point during treatment when potential risk factors become known or apparent to members of the treatment team.