

## **Family Involvement**

Meaningful family involvement occurs when positive outcomes are linked with system characteristics. Successful outcomes are directly linked with strategies that provide families with a cluster of three attributes: access, voice and ownership.

- **Access** occurs when youth and family members are offered valid opportunities for inclusion in the process of deciding what sort of services will be provided and how they will be delivered, In other words, family members have a seat at the table when the real work of planning is taking place.
- **Voice** is present when youth and family members not only have a seat at the planning table but actually have an opportunity to present their perspectives and to be heard during the planning process.
- **Ownership** exists when youth and family members feel a sense of commitment to the course of action which has been developed through the planning process, identify with it, and believe it to be worthwhile.

(From *Access, Voice and Ownership: Examining Service Effectiveness from the Family's Perspective* by Patricia Miles and John Franz

<http://paperboat.com/images/stories/ArticleArchive/Access%20Voice%20&%20Ownership.pdf>)