Section 14.0 Index

834 Transaction Enrollment/Disenrollment	<u>7.5</u>
•	

A	
Abuse	7.1
Abuse and neglect	2.0, 3.9, 4.1, 5.3, 7.4
Abuse (incapacitated or vulnerable adult)	7.6
Abuse, child	4.1, 5.3
Abuse, fraud and	7.1, 7.4, 7.5, 9.1
Access to care	2.0, 3.14, 8.4
Accreditation	3.20, 4.1, 8.5
Action	5.2, 5.5, 5.1
Action, civil court	3.18
Action, Notice of	3.9, 3.14, 5.1
Administrative hearing	<u>5.3, 5.5, 5.6</u>
Administrative Office of the Arizona Supreme Court	4.4
(AOC)	
Adult Clinical Team	3.14, 3.17, 3.22
Adult Consumer Survey	8.3
Adult Protective Services	3.20, 4.1
Advance Directive	3.12, 4.2
Adverse drug reaction	3.15
Alcohol and Drug Abuse Program	4.1
American Indian Tribal Member	3.18
Annual update	<u>3.7, 3.9, 7.5</u>
Appeal, member	<u>5.1, 5.5</u>
Appeal process	<u>3.9, 3.10, 3.20, 4.1, 5.1, 5.2, 5.5</u>
Application for voluntary evaluation	<u>3.11, 3.18, 4.2</u>
Appointment standards	<u>3.2, 3.3, 3.9, 3.15, 3.17, 3.19, 4.3, 4.4</u>
Arizona Center for Disability Law	<u>4.1, 4.2, 7.3, 7.4</u>
Arizona Children's Principles	2.0
Arizona County jails	4.4
Arizona Department of Corrections (ADOC)	<u>3.2, 3.3, 3.8, 3.19, 4.1, 4.4</u>
Arizona Department of Economic Security/Division of	<u>3.3, 3.8, 4.4, 5.1, 9.1</u>
Children, Youth and Families (DES/DCYF)	
Arizona Department of Economic Security/Rehabilitation	4.4
Services Administration (DES/RSA)	
Arizona Department of Education (ADOE)	<u>3.3, 3.22, 4.4</u>
Arizona Department of Health Services/Division of	<u>3.1</u> , <u>3.2</u> , <u>3.4</u> , <u>3.9</u> , <u>3.13</u> , <u>3.16</u> , <u>3.19</u> , <u>3.21</u> , <u>3.22</u> , <u>7.5</u>
Behavioral Health Services (ADHS/DBHS) Covered	
Behavioral Health Services Guide	
ADHS/DBHS Demographic Data Set User Guide	<u>7.5</u>
ADHS/DBHS Medication Formulary	<u>3.16</u>
ADHS/DBHS Pharmacy and Therapeutics Committee	<u>3.16</u>
Arizona Department of Health Services/Office of Assisted	4.4
Living	

Arizona Department of Juvenile Corrections (ADJC)	<u>3.3</u> , <u>4.4</u>
Arizona Early Intervention Program (AZEIP)	4.4
Arizona Families F.I.R.S.T. Program	4.4
*Arizona Health Care Cost Containment System (AHCCCS)	<u>2.0</u> , <u>7.3</u> , <u>7.4</u>
*AHCCCS Administration (AHCCCSA)	<u>3.5,</u> <u>4.3</u>
*AHCCCS application for health insurance	<u>3.1</u> , <u>3.5</u>
*AHCCCS health plans	<u>3.1, 3.3, 3.4</u>
AHCCCS behavioral health coordinator	<u>3.8, 4.3,</u>
AHCCCS identification number	<u>3.1, 3.3, 7.2</u>
AHCCCS Office of Program Integrity	<u>7.1</u>
Arizona Long Term Care System (ALTCS)	<u>3.1, 3.7, 3.17, 3.18, 4.4, 7.5</u>
ALTCS program contractor	<u>3.3, 3.8, 3.17, 3.18</u>
Assessment	<u>2.0, 3.2, 3.3, 3.7, 3.8, 3.9, 3.10, 3.14, 3.15, 3.18, 3.20, 7.5</u>
Auricular acupuncture services	<u>3.4</u>

В

Balanced Budget Act (BBA)	<u>8.4, 9.1</u>
Benchmark	8.3
Behavioral health category assignment	<u>3.10, 3.17, 7.5, 9.1</u>
Behavioral health disorder	3.8, 3.10, 3.15, 4.3, 9.1
Behavioral health medical practitioner	<u>3.11, 3.16, 3.15, 3.9, 4.3</u>
Behavioral health medical records	<u>4.1</u> , <u>4.2</u>
Behavioral health professional	<u>3.3, 3.7, 3.14, 3.20, 5.2</u>
Behavioral health related field	3.20
Behavioral health technician	<u>3.7</u> , <u>3.20</u>
Billing requirements	<u>3.5</u>

C

<u> </u>	
Case management	<u>3.4, 3.9, 3.10, 3.19, 5.5,</u>
Center for Mental Health Services (CMHS)	3.19
Centers for Medicare and Medicaid Services (CMS)	<u>3.20, 7.3, 7.4, 8.4</u>
Certification	3.20
Certification of Need (CON)	3.14, 4.2
Change	7.5
Chemical Database Service (CDS)	3.20
Child abuse and neglect reporting	<u>4.1, 7.6</u>
Child and Family Team	<u>3.2, 3.14, 3.17, 4.4, 9.1, 3.22</u>
Child Protective Services (CPS)	<u>2.0, 3.2, 3.3, 3.9, 3.11, 4.1, 4.4, 9.1</u>
Civil court action	3.18
CLAS Standards	3.23
Claim	<u>6.1</u>
Claim dispute	<u>5.6</u>
Claim submission timeframe	<u>6.1</u>
Clean claim	<u>6.1, 6.2</u>
Client Information System (CIS)	<u>2.0, 6.2, 7.5, 8.1</u>
Client rights	<u>3.6, 3.9, 3.10, 3.12, 4.1, 5.2, 5.3, 5.4, 5.5, 9.1</u>
Clinical formulation and diagnosis	3.9
	<u> </u>

Clinical Guidance Documents	2.0, 9.1
Clinical Team	3.14, 4.1, 3.2, 3.8, 3.17, 3.22
Closure	3.8, 7.5
Coinsurance	3.5, 6.1
Commonly Encountered LEP Groups	3.23
Communicable disease information	4.1
Community Mental Health Services (CMHS) Performance	2.0, 3.21
Partnership	<u>2.0,</u> <u>0.21</u>
Community Service Agencies (CSA's)	4.2, 9.1
Competent professional	4.1
Complaint	<u>5.1, 5.2, 5.5</u>
Complaint process	5.1, 5.2
Comprehensive clinical record	3.1, 3.4, 3.7, 3.8, 3.9, 3.10, 3.11, 3.14, 3.15, 3.17, 3.18,
	3.19, 3.22, 4.2, 5.1, 5.4, 5.5, 7.3
Computation of time	<u>5.1, 5.5</u>
Confidential information	3.8, 4.1
Confidentiality	3.8, 4.1, 5.2, 5.3, 9.1, 5.4
Consent to treatment	3.11, 4.2, 3.9, 3.15
Consumer and Family Satisfaction Survey	8.3
Consumer Surveys	8.3
Continuity of care	3.14, 5.1, 3.8, 3.9
Contract year	3.17, 4.3, 7.2
Co-occurring substance abuse	3.10, 7.5
Coordination of benefits	3.1, 3.4, 3.21, 3.5, 9.1
Coordination of medical care	4.3, 3.7, 3.15, 3.22
Coordination of services	3.7, 4.4
Co-payments	3.4, 3.5, 3.21, 7.2
Co-payments, how determined	3.4
Core assessment	3.9, 4.2
Corrective Action Plan (CAP)	5.2, 5.3
Cost avoidance	3.5
Cost sharing responsibilities	3.5, 3.21
Court-ordered disclosure	4.1
Court-ordered evaluation	<u>3.8</u> , <u>3.17</u> , <u>3.18</u> , <u>4.1</u> , <u>4.2</u>
Court-ordered treatment	3.17, 3.8, 3.18, 4.2
Covered Behavioral Health Service Guide	<u>3.1, 3.2, 3.4, 3.9, 3.13, 3.16, 3.19, 3.21, 3.22, 7.5</u>
Covered entity	4.1
Credentialing and Privileging	3.20, 8.4
Crisis episode	3.8, 6.1, 3.23, <u>7.5</u>
Crisis services	3.2, 3.4, 3.17, 3.21, 9.1
Culture	3.23
Cross-tapering	3.15
Cultural competence	2.0, 3.23, 9.1
Cultural considerations	3.22
	<u> </u>

D

Danger to Others (DTO)	<u>3.8, 3.18, 9.1</u>
Danger to Self (DTS)	3.8, 3.18, 9.1

Dangerous	<u>3.11, 5.3</u>
Data submission	<u>3.2, 3.4, 3.8, 3.9, 3.10, 3.17, 3.19, 4.2, 7.5, 9.1</u>
Day	<u>7.5</u>
Deceased persons	<u>3.8, 4.1</u>
Deductible	<u>3.5, 3.21</u>
Definitions	<u>11.00</u>
Delivery of notices and appeal decisions	<u>5.5</u>
Demographics	7.5
Demographic data	<u>7.5, 9.1</u>
Denial	<u>3.5, 3.10, 3.14, 3.21, 4.1, 5.1, 5.2, 5.5, 5.6</u>
Department of Economic Security/Department of	<u>3.3</u>
Children, Youth and Families (DES/DCYF)	
Designated Representative	<u>3.12, 3.15, 4.1</u>
Designated T/RBHA	<u>3.17</u>
Developmental disability	<u>3.20</u>
Disability	<u>3.23</u>
Discharge planning	<u>3.7, 3.22, 7.2</u>
Disclosure of behavioral health information	<u>4.1</u>
Disclosure of records	<u>4.2</u>
Disenrollment	<u>3.8, 7.5</u>
Division of Developmental Disabilities (DDD)	4.4
Domestication or Recognition of Tribal Court Order	3.18
Drug Enforcement Administration (DEA)	3.20
Drug used as a restraint	<u>7.3</u>
Dual eligible	<u>3.5, 3.13, 3.16, 3.21, 7.2</u>

E	
Edit	<u>7.5</u>
Elderly or Physically Disabled (EPD)	<u>3.8, 7.5</u>
Electro-Convulsive Therapy (ECT)	<u>3.11</u>
Electronic data submission	<u>7.5</u>
Eligibility determination	<u>3.1</u> , <u>3.4</u>
Eligibility screening and supporting documentation	3.3
Eligibility Verification System (EVS)	<u>3.1</u>
Emancipated minor	4.1
Emergency admission	3.18
Emergency behavioral health services	<u>3.14</u>
Emergency medical services	4.3
Encounter	<u>6.1</u> , <u>6.2</u>
Encounter validation studies	<u>8.1</u>
Engagement	3.8
Enrollment, disenrollment and other data submission	<u>7.5</u>
Episode of Care	<u>3.8</u> , 7.5
Expedited appeal	<u>5.1</u> , <u>5.5</u>
Explanation of Benefits (EOB)	<u>5.1</u>
Extension	<u>3.10, 4.2</u>

Family member	4.1
Federal Poverty Guidelines	3.4
Fee-for-service	<u>6.1</u>
Final disposition	3.3
Fixed dollar amount	3.4
Flex Funds	<u>3.13</u>
Follow-up after hospitalization	8.4
Forms	<u>13.0</u>
Formulary	<u>3.16</u>
Fraud	<u>7.1</u>
Fraud and abuse	<u>5.6, 7.1</u>

G

General Mental Health (GMH)	<u>3.4, 7.5</u>
Geographic Service Area (GSA)	<u>3.21</u>
Global Assessment of Functioning Scale (GAF)	<u>3.10, 3.9</u>
Gravely Disabled (GD)	<u>3.18</u>
Grievance	<u>5.3, 5.5, 5.4, 5.2, 4.1</u>

Н

Habilitation providers	4.2
Health care decision-maker	<u>4.1</u>
Health care power of attorney	<u>3.11, 4.1, 3.12, 4.1</u>
Health care professional	<u>5.1, 5.2, 3.3</u>
Health Disparities	3.23
Health Insurance Portability and Accountability Act (HIPAA)	<u>3.3, 4.1, 7.5</u>
HIV Early Intervention Services	<u>3.19</u>
HIV information	<u>4.1</u>
Home T/RBHA	3.17
Homeless	<u>3.19, 3.8</u>
Homeless offenders	<u>3.19</u>
Housing and Urban Development (HUD,) United States	<u>3.4</u>
Department of	
Human rights advocates	<u>5.4</u>
Human Rights Committee (HRC)	<u>4.1, 5.4, 7.3</u>
Human rights violation	<u>5.4, 7.4</u>

I

Identification cards	4.1
Illegal	<u>5.3</u>
Immediate response	3.2
Incapacity	<u>7.4, 4.1, 7.6</u>
Incident or accident	7.4
Independent case review	8.2
Independent Case Review (ICR) Tool	8.2
Independent living setting	3.17

Individual Education Plan (IEP) Individual Education Plan (IEP) Information sharing Information sharing Informed consent Inhumane Initial notification and periodic updates Injection drug abusing populations Inpatient services Institution for Mental Disease (IMD) Institutionalized individual Intake/Enrollment Intake, Assessment and Service Planning Interactive Voice Response (IVR) System Interagency Service Agreement (ISA) Intergovernmental Agreement (IGA) Interim service plan Interpretation Interpretation Inter-class polypharmacy Interpretation Interpretation Inter-class polypharmacy Interpretation Inter-class polypharmacy Interpretation Interpretation Inter-class polypharmacy Interpretation Interpretation Inter-class polypharmacy Interpretation Interpretation Inter-class polypharmacy Inter-class polypharmacy Interpretation Inter-class polypharmacy Interpretation Inter-class polypharmacy Inter-class polyphar	Indian Health Service (IHS)	<u>4.3</u>
Individual Service Plan (ISP) Information sharing Informed consent Informed consent Inhumane Injection drug abusing populations Inpatient services Institution for Mental Disease (IMD) Institutionalized individual Intake/Enrollment Intake, Assessment and Service Planning Interactive Voice Response (IVR) System Interagency Service Agreement (ISA) Intergovernmental Agreement (IGA) Interpretation Interpretation Interpretation services Inter-T/RBHA transfers 3.11, 4.1 3.12, 4.2, 8.4 Intermed consent Intal, 4.3 Intermed consent Intal, 4.3 Intermed consent Intal, 4.3 Intermed consent Interm	Individual	<u>4.1</u>
Information sharing Informed consent Informed consent Inhumane Initial notification and periodic updates Injection drug abusing populations Inpatient services Institution for Mental Disease (IMD) Institution for Mental Disease (IMD) Institutionalized individual Intake/Enrollment Intake/Enrollment Intake, Assessment and Service Planning Interactive Voice Response (IVR) System Interagency Service Agreement (ISA) Inter-class polypharmacy Intergovernmental Agreement (IGA) Interjovernmental Agreement (IGA) Interpretation Interpretation Interpretation services Inter-T/RBHA transfers 3.1, 4.1 3.1, 3.15, 4.2, 8.4 3.1 3.1 3.21 3.21 3.3 3.3 3.7 3.5 3.1 3.1 3.1 3.1 3.1 3.1 3.1	Individual Education Plan (IEP)	4.4
Informed consent Inhumane Initial notification and periodic updates Injection drug abusing populations Inpatient services Institution for Mental Disease (IMD) Institution for Mental Disease (IMD) Institutionalized individual Intake/Enrollment Intake/Enrollment Intake, Assessment and Service Planning Interactive Voice Response (IVR) System Interagency Service Agreement (ISA) Inter-class polypharmacy Intergovernmental Agreement (IGA) Interim service plan Interpretation Interpretation Interpretation services Inter-T/RBHA transfers 3.11, 3.15, 4.2, 8.4 3.12 3.14, 4.3 3.17 3.15 3.11 3.	Individual Service Plan (ISP)	<u>3.17</u>
Inhumane Initial notification and periodic updates Injection drug abusing populations Inpatient services Institution for Mental Disease (IMD) Institutionalized individual Intake/Enrollment Intake, Assessment and Service Planning Interactive Voice Response (IVR) System Interagency Service Agreement (ISA) Inter-class polypharmacy Intergovernmental Agreement (IGA) Interpretation Interpretation Interpretation services Inter-T/RBHA transfers 3.22 3.14, 4.3 3.17 3.21, 7.2 3.21 3.21 3.21 3.21 3.21 3.21 3.21 3.	Information sharing	<u>3.11, 4.1</u>
Initial notification and periodic updates Injection drug abusing populations Inpatient services Institution for Mental Disease (IMD) Institutionalized individual Intake/Enrollment Intake/Enrollment Intake, Assessment and Service Planning Interactive Voice Response (IVR) System Interagency Service Agreement (ISA) Inter-class polypharmacy Intergovernmental Agreement (IGA) Interim service plan Interpretation Interpretation Interpretation services Inter-T/RBHA transfers 3.19 3.14, 4.3 3.21 3.21 3.21 3.3, 3.9, 7.5 3.3 3.3, 3.9, 7.5 3.9 3.1 3.9 3.1 3.9 3.15 3.15 3.9 3.15 3.9 3.15 3.9 3.9 3.9 3.9 3.9 3.9 3.9 3.9 3.9 3.9	Informed consent	<u>3.11, 3.15, 4.2, 8.4</u>
Injection drug abusing populations Inpatient services Institution for Mental Disease (IMD) Institutionalized individual Intake/Enrollment Intake/Enrollment Intake, Assessment and Service Planning Interactive Voice Response (IVR) System Interagency Service Agreement (ISA) Inter-class polypharmacy Intergovernmental Agreement (IGA) Interim service plan Interpretation Interpretation Interpretation services Inter-T/RBHA transfers 3.19 3.14, 4.3 3.17 3.21, 7.2 3.21 3.21 3.3, 3.9, 7.5 3.3 3.1 4.4 4.4 4.4 4.4 4.4 5.5 6.5 6.6 6.7 6.7 6.7 6.7 6.7 6.7 6.7 6.7 6.7	Inhumane	<u>5.3</u>
Inpatient services 3.14, 4.3 Institution for Mental Disease (IMD) 3.17, 3.21, 7.2 Institutionalized individual 3.21 Intake/Enrollment 3.3, 3.9, 7.5 Intake, Assessment and Service Planning 3.9 Interactive Voice Response (IVR) System 3.1 Interagency Service Agreement (ISA) 4.4 Inter-class polypharmacy 3.15 Intergovernmental Agreement (IGA) 4.4 Interim service plan 3.9 Interpretation 3.23 Interpretation 3.23 Interpretation services 3.4, 5.1, 5.5 Inter-T/RBHA transfers 3.8, 3.17	Initial notification and periodic updates	<u>3.22</u>
Institution for Mental Disease (IMD) Institutionalized individual Intake/Enrollment Intake/Enrollment Interactive Voice Response (IVR) System Interagency Service Agreement (ISA) Inter-class polypharmacy Intergovernmental Agreement (IGA) Interim service plan Interpretation Interpretation services Inter-T/RBHA transfers 3.17, 3.21, 7.2 3.21 3.21 3.21 3.21 3.21 3.21 3.21 3.21 3.21 3.21 3.21 3.22 3.23	Injection drug abusing populations	<u>3.19</u>
Institutionalized individual3.21Intake/Enrollment3.3, 3.9, 7.5Intake, Assessment and Service Planning3.9Interactive Voice Response (IVR) System3.1Interagency Service Agreement (ISA)4.4Inter-class polypharmacy3.15Intergovernmental Agreement (IGA)4.4Interim service plan3.9Interpretation3.23Interpretation services3.4, 5.1, 5.5Inter-T/RBHA transfers3.8, 3.17	Inpatient services	<u>3.14, 4.3</u>
Intake/Enrollment3.3, 3.9, 7.5Intake, Assessment and Service Planning3.9Interactive Voice Response (IVR) System3.1Interagency Service Agreement (ISA)4.4Inter-class polypharmacy3.15Intergovernmental Agreement (IGA)4.4Interim service plan3.9Interpretation3.23Interpretation services3.4, 5.1, 5.5Inter-T/RBHA transfers3.8, 3.17	Institution for Mental Disease (IMD)	<u>3.17, 3.21, 7.2</u>
Intake, Assessment and Service Planning3.9Interactive Voice Response (IVR) System3.1Interagency Service Agreement (ISA)4.4Inter-class polypharmacy3.15Intergovernmental Agreement (IGA)4.4Interim service plan3.9Interpretation3.23Interpretation services3.4, 5.1, 5.5Inter-T/RBHA transfers3.8, 3.17	Institutionalized individual	<u>3.21</u>
Interactive Voice Response (IVR) System 3.1 Interagency Service Agreement (ISA) 4.4 Inter-class polypharmacy 3.15 Intergovernmental Agreement (IGA) 4.4 Interim service plan 3.9 Interpretation 3.23 Interpretation services 3.4, 5.1, 5.5 Inter-T/RBHA transfers 3.8, 3.17	Intake/Enrollment	<u>3.3, 3.9,</u> 7.5
Interagency Service Agreement (ISA) 4.4 Inter-class polypharmacy 3.15 Intergovernmental Agreement (IGA) 4.4 Interim service plan 3.9 Interpretation 3.23 Interpretation services 3.4, 5.1, 5.5 Inter-T/RBHA transfers 3.8, 3.17	Intake, Assessment and Service Planning	3.9
Inter-class polypharmacy 3.15 Intergovernmental Agreement (IGA) 4.4 Interim service plan 3.9 Interpretation 3.23 Interpretation services 3.4, 5.1, 5.5 Inter-T/RBHA transfers 3.8, 3.17	Interactive Voice Response (IVR) System	<u>3.1</u>
Intergovernmental Agreement (IGA) 4.4 Interim service plan 3.9 Interpretation 3.23 Interpretation services 3.4, 5.1, 5.5 Inter-T/RBHA transfers 3.8, 3.17	Interagency Service Agreement (ISA)	4.4
Interim service plan 3.9 Interpretation 3.23 Interpretation services 3.4, 5.1, 5.5 Inter-T/RBHA transfers 3.8, 3.17	Inter-class polypharmacy	<u>3.15</u>
Interpretation 3.23 Interpretation services 3.4, 5.1, 5.5 Inter-T/RBHA transfers 3.8, 3.17	Intergovernmental Agreement (IGA)	4.4
Interpretation services 3.4, 5.1, 5.5 Inter-T/RBHA transfers 3.8, 3.17	Interim service plan	3.9
Inter-T/RBHA transfers 3.8, 3.17	Interpretation	3.23
	Interpretation services	<u>3.4, 5.1, 5.5</u>
Intra-class polypharmacy 3.15	Inter-T/RBHA transfers	<u>3.8, 3.17</u>
	Intra-class polypharmacy	3.15

	-
- 1	•
•	1

KidsCare 3.1, 3.21, 7.2

L

Level I behavioral health facility	<u>3.5, 3.8, 3.12, 3.14, 4.3, 7.2, 7.4</u>
Level II behavioral health facility	<u>3.14, 4.3</u>
Level III behavioral health facility	4.3
Licensing	3.20
Limited authorization	<u>5.1, 5.5</u>
Limited English Proficiency	<u>3.23,</u>
Limited Income Subsidy Program (LIS)	<u>3.1, 3.5, 3.16, 3.21, 7.2</u>
Linguistic competence	<u>2.0, 3.23</u>

М

Managed Care Organization (MCO)	4.3, 8.4
Mechanical restraint	7.3
Medical Care Evaluation Studies	<u>8.5</u>
Medical detoxification	<u>3.11</u>
Medical Electronic Verification Services (MEVS)	<u>3.1</u>
Medical Institution	<u>3.21</u>
Medical records	<u>4.1, 4.2, 3.11, 3.15, 4.3</u>
Medically necessary covered services	<u>3.13, 3.14</u>
Medicare Advantage Prescription Drug Plan (MA-PD)	<u>3.1, 3.5, 3.13, 3.16, 3.21, 7.2</u>
Medicare fee-for-service	<u>3.5</u>

Medicare Modernization and Improvement Act	<u>9.1</u>
Medicare Part D Prescription Drug Coverage	<u>3.1, 3.5, 3.13, 3.16, 3.21, 7.2, 9.1</u>
Medication errors	<u>3.15</u>
Medication formulary	<u>3.16</u>
Medications, high risk	<u>3.15</u>
Member appeal	<u>5.1, 5.5</u>
Member complaints	<u>5.2</u>
Member handbooks	3.6
Member Information Materials	3.23
Memorandums of Understanding (MOU)	4.4
Mental disorders	<u>3.10, 3.18</u>
Mental health care power of attorney	3.12
Mental Health Statistics Improvement Program (MHSIP)	8.3
Methadone, courtesy dosing of	3.17

Ν

National Practitioner Data Bank (NPDB)	3.20
National Provider Identifier (NPI)	3.20
Natural Support	<u>3.9</u>
Non contracted provider services	<u>3.14</u>
Non-QMB dual	<u>3.5</u>
Non Title XIX/XXI	<u>1.0, 6.1, 6.2 7.5</u>
Notice and appeal requirements	<u>5.1</u> , <u>5.5</u>
Notice of Action	<u>3.14, 3.9, 5.1</u>
Notice of decision and right to appeal	<u>3.9, 5.5</u>
Notice of Privacy Practices (NPP)	3.3
Notice of SMI Grievance and Appeal Procedure	<u>3.9, 5.5</u>

0

Office of Behavioral Health Licensure (OBHL)	<u>4.2</u> , <u>7.4</u>
Office of Civil Rights (OCR)	<u>4.1</u>
Office of Human Rights	<u>5.4, 7.3</u>
One time consultation	3.8
Outcome Measures	7.5
Outreach activities	3.8
Outreach, Engagement, Re-Engagement and Closure	3.8
Out-of-area service	3.17
Out-of-home placements	3.22
Out-of-network referral	<u>3.5</u>
Out-of-network services	<u>3.5, 5.1</u>
Out-of-state placements	<u>3.22</u>

P

Path to Assist the Transition from Homelessness (PATH)	3.19
Program	
Performance Improvement Project	3.11, 8.4
Persistently or Acutely Disabled (PAD)	3.18
Personal restraint	7.3

Pharmacy and other physician ordered services	<u>3.5</u>
Polypharmacy	<u>3.15</u>
Post-payment recovery	<u>3.5</u>
Post stabilization services	<u>3.21</u>
Powers and duties of designee(s)	3.11
Pre-Admission Screening and Resident Review (PASRR)	<u>5.1</u> , <u>5.5</u>
Pregnant women	<u>3.19</u>
Pre-petition screening	3.18
Prescriber	<u>3.15</u>
Prescription Drug Plan (PDP)	<u>3.16</u>
Primary care physician/provider (PCP)	<u>3.2, 3.3, 3.9, 3.12, 3.15, 4.2, 4.3</u>
Primary source verification	3.20
Principles for Persons Determined to Have a Serious	<u>2.0</u>
Mental Illness	
Prior authorization	<u>3.5</u> , <u>3.14</u> , <u>3.16</u> , <u>3.22</u> , <u>5.1</u> , <u>5.5</u> , <u>3.22</u>
Procedures for filing claim disputes	<u>5.6</u>
Protected health information	<u>4.1</u>
Provider network	3.20
Provider directories	3.3
Prudent Layperson	<u>3.14</u>
Pseudo identification number	<u>6.2</u>
Psychiatric acute hospital	<u>3.14</u>
Psychiatric consultations	<u>4.3</u>
Psychiatric evaluation	3.2
Psychiatrist	<u>3.10, 3.14, 4.1</u>
Psychotic diagnoses	<u>3.10</u>
Psychotropic medications	<u>3.2, 3.3, 3.8, 3.9, 3.11, 3.15, 4.2, 4.4, 4.3, 8.4</u>
Punitive action	<u>5.1</u>

L	•
-	۰,

~	
QMB dual	<u>3.5</u>
Qualified clinician	<u>5.5</u>
Qualified service organization	4.1
Qualified service provider	<u>3.14</u>
Quality Management (QM)	<u>4.2, 7.5, 8.4, 8.5, 3.14, 3.20</u>
Quality of care	5.2, 8.4, 8.5

R

Re-certification of Need (RON)	<u>3.14, 4.2</u>
Recredentialing	<u>3.20</u>
Redisclosure	<u>4.1</u>
Reduction of service	<u>5.5</u>
Re-engagement	3.8
Referral for Behavioral Services	<u>3.3</u>
Referral process	3.3
Referrals for hospitalized persons not currently T/RBHA	<u>3.2</u>
enrolled	
Regional Treatment Centers (RTCs)	<u>7.2</u>

Regional Vocational Service Plan	4.4
Reporting, child abuse and neglect	4.1
Reporting of incidences, accidents and deaths	<u>7.4</u>
Reporting requirements	<u>3.1</u> , <u>3.15</u> , <u>3.5</u> , <u>7.2</u>
Reporting to Office of Behavioral Health Licensure	<u>7.3</u>
(OBHL)	
Reporting to Office of Human Rights	<u>7.3</u>
Request for investigation	<u>5.3</u> , <u>5.5</u> , <u>5.4</u>
Residence	<u>3.17</u>
Residential Treatment Center (RTC,) Level I	<u>3.14, 3.21</u>
Resolution process	<u>5.3</u>
Restraint	<u>7.3</u>
Resubmitting denied claims	<u>6.1</u>
Retention of records	4.2
Retro-eligibility claim	<u>6.1</u>
Revocation of informed consent	<u>3.11</u>
Risk Assessment – Mental Status Examination	<u>3.9</u>
Room and board	<u>3.4</u>
Routine response	<u>3.2</u>

S

Sanction 6.2 Screening for Title XIX/XXI eligibility 3.1 Seclusion and restraint 7.3, 8.4 Securing services and Prior Authorization 3.14 Serious injury 7.4 Serious mental illness (SMI) 3.10, 3.15, 3.17, 3.21, 5.5 SMI Eligibility Determination 3.10 Serious occurrence 7.4 Seriously Emotionally Disturbed Child (SED) 7.5 Service authorization request 5.1 Service codes 3.9 Service plan 3.9, 3.22 Service prioritization 5.2 Service prioritization 5.2 Service prioritization 5.3 Service prioritization 6.3 Service prioritization 9.3 Service prioritization 9.3 Service sof women with young children 3.19 Sexually Violent Persons (SVP) Program 4.1 Single case agreement 3.14, 3.22 Social Security Act (SSA) 7.2 Special assistance for members enrolled as SMI 5.4 Special populations 3.2, 3.19	S	
Seclusion and restraint Securing services and Prior Authorization Serious injury 7.4 Serious mental illness (SMI) Serious occurrence Serious occurrence Seriously Emotionally Disturbed Child (SED) Service authorization request Service codes Service plan Service prioritization Service prioritization for Non-Title XIX/XXI Funding Services for women with young children Sexually Violent Persons (SVP) Program Single case agreement Social Security Act (SSA) Services injury 7.4 S. 3.10 3.10 3.10 7.5 5.1 5.1 5.1 5.1 5.1 5.1 5.1	Sanction	6.2
Securing services and Prior Authorization Serious injury 7.4 Serious mental illness (SMI) SMI Eligibility Determination Serious occurrence 7.4 Seriously Emotionally Disturbed Child (SED) Service authorization request Service codes Service plan Service prioritization Service prioritization for Non-Title XIX/XXI Funding Services for women with young children Sexually Violent Persons (SVP) Program Single case agreement Social Security Act (SSA) Special assistance for members enrolled as SMI 3.10 3.10 3.10 3.10 3.10 3.10 3.10 3.10 3.10 3.10 3.21 3.9 3.9 3.21 3.11 3.12 3.12 3.19 3.19 3.19 3.19 3.10 3.11 3.11 3.12 3.11 3.12 3.11 3.12 3.13 3.14 3.15 3.15 3.11 3.11 3.12 3.11 3.12 3.13 3.14 3.15 3.14 3.15 3.15 3.16 3.17 3.18 3.19 3.19 3.19 3.19 3.11 3	Screening for Title XIX/XXI eligibility	3.1
Serious injury Serious mental illness (SMI) Seligibility Determination Serious occurrence Seriously Emotionally Disturbed Child (SED) Service authorization request Service codes Service prioritization Service prioritization Service prioritization for Non-Title XIX/XXI Funding Services for women with young children Sexually Violent Persons (SVP) Program Single case agreement Social Security Act (SSA) Special assistance for members enrolled as SMI Saloga 3.10, 3.15, 3.17, 3.21, 5.5 3.10 3.10 3.10 3.10 3.10 3.11 3.12 3.12 3.13 3.13 3.14 3.15 3.17 3.19 3.19 3.19 3.10 3.11 3.11 3.12 3.12 3.13 3.14 3.15 3.17 3.10 3.21 3.2	Seclusion and restraint	<u>7.3, 8.4</u>
Serious mental illness (SMI) SMI Eligibility Determination Serious occurrence Seriously Emotionally Disturbed Child (SED) Service authorization request Service codes Service plan Service prioritization Service prioritization for Non-Title XIX/XXI Funding Services for women with young children Sexually Violent Persons (SVP) Program Single case agreement Social Security Act (SSA) Special assistance for members enrolled as SMI Sala Sala, 3.15, 3.17, 3.21, 5.5 3.10 3.10 3.11 3.12 3.12 3.13 3.14 3.15 3.15 3.17 3.17 3.10 3.10 3.10 3.11 3.12 3.11 3.12 3.12 3.13 3.14 3.15 3.16 3.17 3.17 3.17 3.17 3.18 3.19 3.1	Securing services and Prior Authorization	3.14
SMI Eligibility Determination Serious occurrence Seriously Emotionally Disturbed Child (SED) Service authorization request Service codes Service plan Service prioritization Service prioritization Service prioritization for Non-Title XIX/XXI Funding Services for women with young children Sexually Violent Persons (SVP) Program Single case agreement Social Security Act (SSA) Special assistance for members enrolled as SMI 3.10 3.10 3.10 3.10 3.10 3.10 3.10 3.10 3.11 3.12 3.12 3.12 3.11 3.12 3.12 3.13 3.14 3.14 3.12 3.14 3.15 3.16 3.16 3.17 3.17 3.18 3.18 3.18 3.19 3.19 3.19 3.19 3.19 3.10 3.19 3.10 3.10 3.10 3.10 3.21 3.10 3.21 3.10 3.21 3.10 3.21 3.10 3.21 3.10 3.21 3.10 3.21 3.21 3.10 3.21 3.21 3.21 3.21 3.21 3.21 3.21 3.21 3.21 3.21 3.21 3.21 3.22 3.21 3.22 3.23 3.21 3.21 3.22 3.23 3.21 3.21 3.22 3.23 3.21 3.21 3.22 3.23 3.24 3.22 3.23 3.24 3.22 3.24 3.25 3.26 3.26 3.27 3.27 3.28 3		<u>7.4</u>
Serious occurrence7.4Seriously Emotionally Disturbed Child (SED)7.5Service authorization request5.1Service codes3.9Service plan3.9, 3.22Service prioritization3.21Service prioritization for Non-Title XIX/XXI Funding3.21Services for women with young children3.19Sexually Violent Persons (SVP) Program4.1Single case agreement3.14, 3.22Social Security Act (SSA)7.2Special assistance for members enrolled as SMI5.4	Serious mental illness (SMI)	<u>3.10, 3.15, 3.17, 3.21, 5.5</u>
Service authorization request Service codes Service plan Service prioritization Service prioritization Service prioritization for Non-Title XIX/XXI Funding Services for women with young children Sexually Violent Persons (SVP) Program Single case agreement Social Security Act (SSA) Special assistance for members enrolled as SMI 5.1 5.1 5.2 5.1 5.1 5.2 5.1 5.1	SMI Eligibility Determination	3.10
Service authorization request Service codes Service plan Service prioritization Service prioritization for Non-Title XIX/XXI Funding Services for women with young children Sexually Violent Persons (SVP) Program Single case agreement Single case agreement Social Security Act (SSA) Special assistance for members enrolled as SMI 5.1 5.1 5.2 5.1 5.1 5.1 5.1 5.	Serious occurrence	<u>7.4</u>
Service codes 3.9 Service plan 3.9, 3.22 Service prioritization 3.21 Service prioritization for Non-Title XIX/XXI Funding 3.21 Services for women with young children 3.19 Sexually Violent Persons (SVP) Program 4.1 Single case agreement 3.14, 3.22 Social Security Act (SSA) 7.2 Special assistance for members enrolled as SMI 5.4	Seriously Emotionally Disturbed Child (SED)	<u>7.5</u>
Service plan 3.9, 3.22 Service prioritization 3.21 Services prioritization for Non-Title XIX/XXI Funding 3.21 Services for women with young children 3.19 Sexually Violent Persons (SVP) Program 4.1 Single case agreement 3.14, 3.22 Social Security Act (SSA) 7.2 Special assistance for members enrolled as SMI 5.4	Service authorization request	<u>5.1</u>
Service prioritization3.21Service prioritization for Non-Title XIX/XXI Funding3.21Services for women with young children3.19Sexually Violent Persons (SVP) Program4.1Single case agreement3.14, 3.22Social Security Act (SSA)7.2Special assistance for members enrolled as SMI5.4	Service codes	<u>3.9</u>
Service prioritization for Non-Title XIX/XXI Funding 3.21 Services for women with young children 3.19 Sexually Violent Persons (SVP) Program 4.1 Single case agreement 3.14, 3.22 Social Security Act (SSA) 7.2 Special assistance for members enrolled as SMI 5.4	Service plan	<u>3.9, 3.22</u>
Services for women with young children 3.19 Sexually Violent Persons (SVP) Program 4.1 Single case agreement 3.14, 3.22 Social Security Act (SSA) 7.2 Special assistance for members enrolled as SMI 5.4		
Sexually Violent Persons (SVP) Program 4.1 Single case agreement 3.14, 3.22 Social Security Act (SSA) 7.2 Special assistance for members enrolled as SMI 5.4		<u>3.21</u>
Single case agreement3.14, 3.22Social Security Act (SSA)7.2Special assistance for members enrolled as SMI5.4	Services for women with young children	3.19
Social Security Act (SSA) 7.2 Special assistance for members enrolled as SMI 5.4	Sexually Violent Persons (SVP) Program	
Special assistance for members enrolled as SMI 5.4	Single case agreement	<u>3.14, 3.22</u>
		<u>7.2</u>
Special populations 3.2, 3.19	Special assistance for members enrolled as SMI	<u>5.4</u>
	Special populations	<u>3.2, 3.19</u>
Special requirements for children 3.11		3.11
Specified Low-income Medicare Beneficiaries (SLMB) 3.21		<u>3.21</u>
State Children's Health Insurance Program (SCHIP) 4.3	State Children's Health Insurance Program (SCHIP)	4.3
State fair hearing process <u>5.1</u>		
Sub-acute facility 3.14	Sub-acute facility	3.14
Subcontractor 3.19, 4.1	Subcontractor	3.19, 4.1
Submitting claims and encounters <u>6.1</u> , <u>6.2</u>	Submitting claims and encounters	<u>6.1</u> , <u>6.2</u>

Substance Abuse and Mental Health Services	<u>2.0, 3.19</u>
Administration (SAMSHA)	
Substance Abuse Prevention and Treatment Block Grant	<u>2.0, 3.2, 3.3, 3.19, 3.21</u>
(SAPT)	
Support services	<u>2.0, 3.4, 4.4, 3.13, 3.17, 3.19, 3.22</u>
Supporting documentation	3.3
Suspension of service	<u>5.5</u>

•	
Team	3.9
Telemedicine	<u>3.11, 4.2</u>
Termination of services	<u>5.5</u>
Therapeutic foster home	<u>4.2, 9.1</u>
Third party liability	<u>3.5</u>
Third party payer	<u>3.5</u>
Timeliness of service	<u>3.2, 3.9</u>
Title XIX Waiver Group	<u>3.4</u>
Traditional healing services	<u>3.4</u>
Training requests	<u>9.1</u>
Training requirements	<u>3.20, 9.1</u>
Transfer	3.17
Transition from child to adult services	3.17
Transition of care	3.17
Transition of payers	3.17
Transition of persons	3.17
Transitional Medical Assistance	<u>3.4</u>
Translation	3.23
Transportation	<u>3.5, 3.17, 4.3</u>
Tribal/Regional Behavioral Health Authority (T/RBHA)	See Section 10.0 of T/RBHA Provider Manual
specific requirements	
Tribal Sovereignty in the United States	3.18
Tribal Sovereignty in the United States	3.18

U

Unemancipated minor	4.1
Urgent response	3.2
Utilization review	<u>3.14, 8.1, 8.4, 8.5</u>

V

Vocational services	3.19
Voluntary evaluation	<u>3.11, 3.18</u>
Voluntary treatment	3.18

W

Wait list	<u>3.2</u> , <u>3.19</u>
Waiting times	3.2
Working day	<u>5.1</u>

Y

V 4 0 1 0 1 F 111	
Youth Services Survey for Families	8.3