Billing Instructions Used to Identify Crisis Services

A service provided for a crisis situation must be identified on the 837 Professional electronic layout using Loop 2400, element ID 837p573 by entering a “Y”. The “Y” indicator should only be used to identify crisis services.

The comparable field on a paper CMS 1500 claim form is 24-I.

In addition, inpatient stays as a result of a crisis response must be submitted with an admit type of 1 emergent or 2 urgent. This information is also reported on the 837 Institutional electronic layout in Loop 2300, element ID 837I-186.
The comparable field on the UB04 form is 14