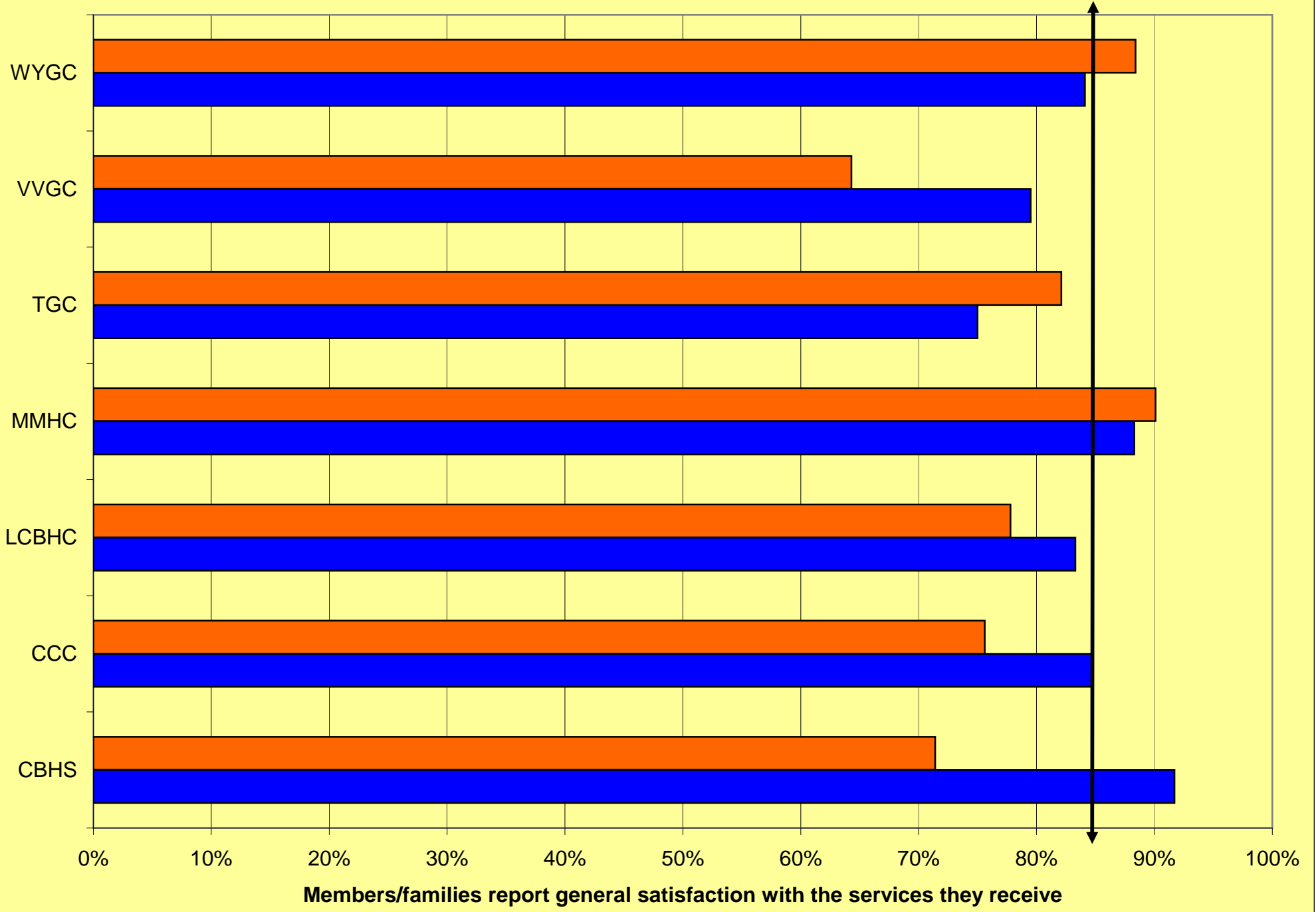


2009 Consumer Satisfaction Survey - General Satisfaction



■ Adult ■ Child

Minimum Performance Standard = 85%