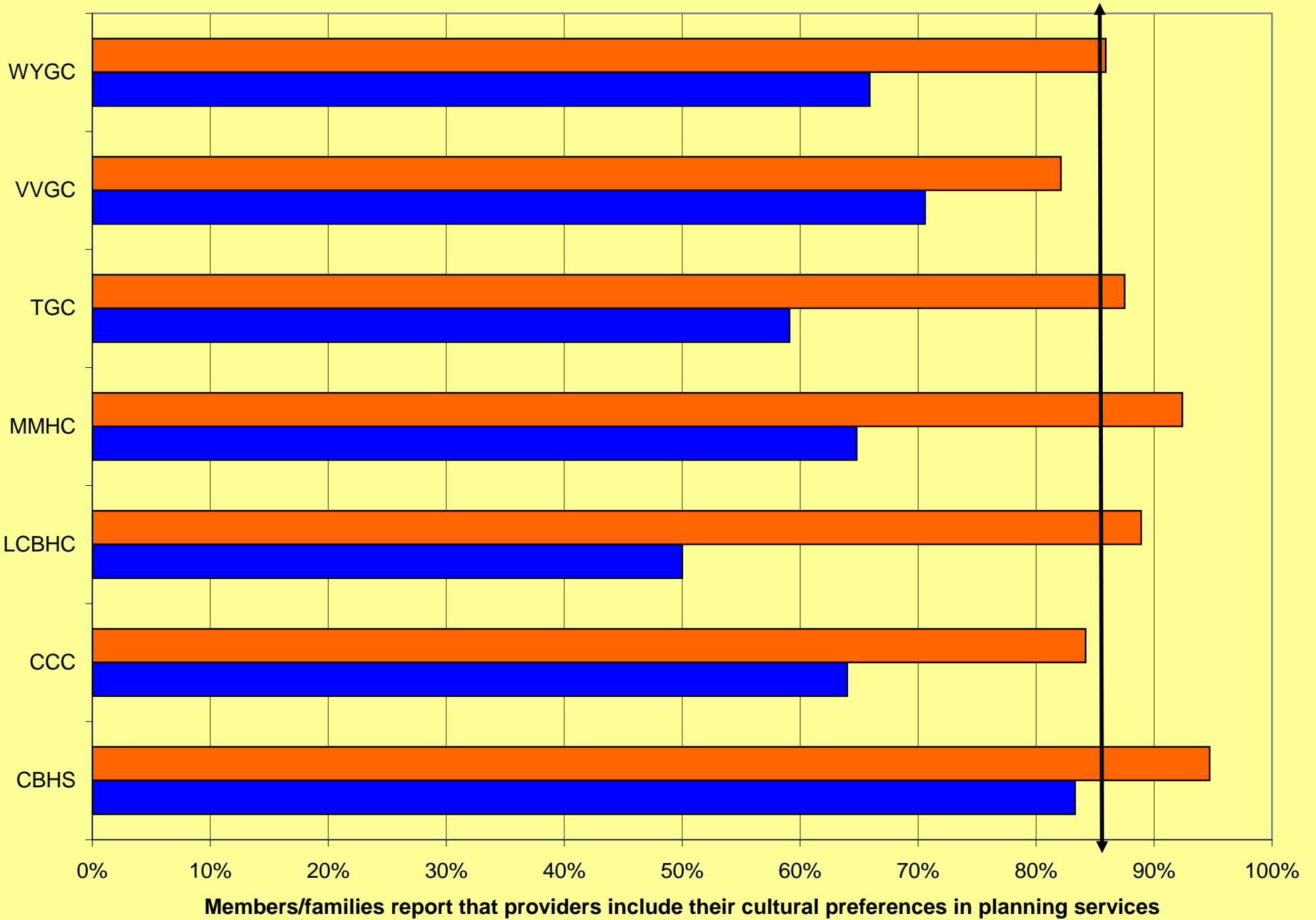


2009 Consumer Satisfaction Survey - Cultural Competency



■ Adult ■ Child

Minimum Performance Standard = 85%