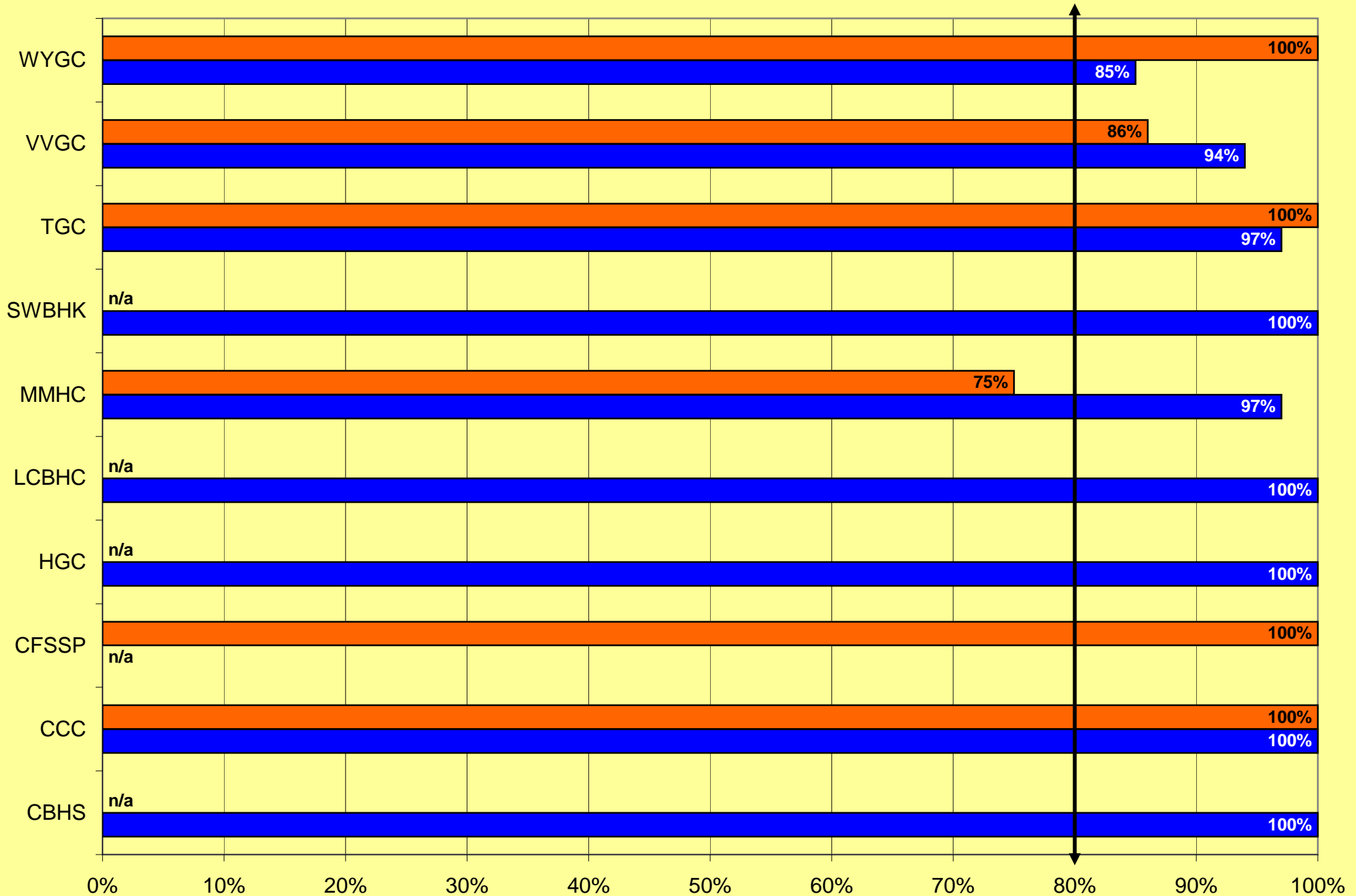


Follow-up Appointment within 30 days
July - September 2009



Members receive follow-up appointment within 30 days after being discharged from an inpatient facility

■ Adult ■ Child

Minimum Performance Standard = 95%