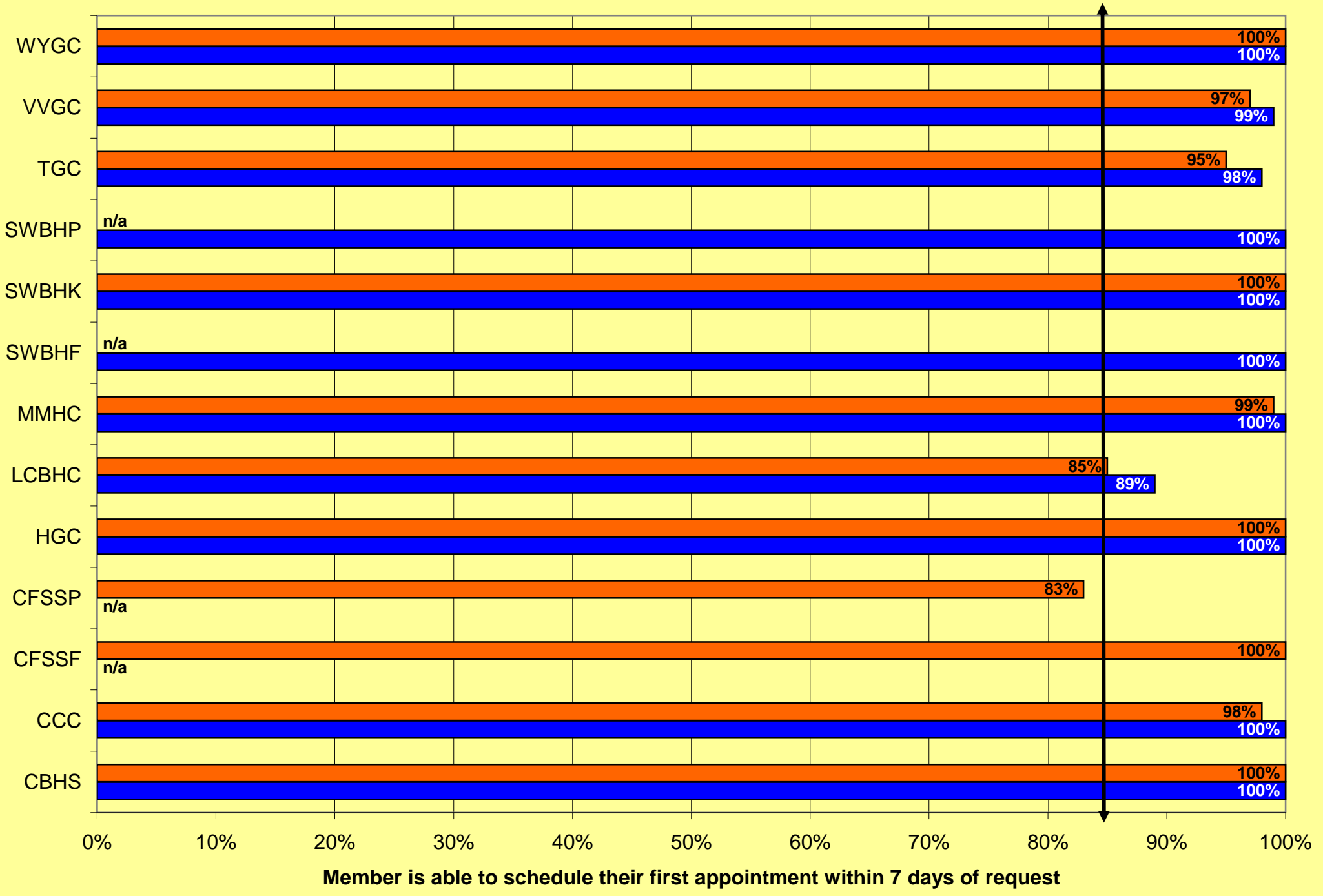


**Availability of first appointment within 7 days
April - June 2010**



Member is able to schedule their first appointment within 7 days of request

■ Adult ■ Child

Minimum Performance Standard = 85%