Transportation Services
Transportation services involve the transporting of a person from one place to another to facilitate the receipt of, or benefit from, medically necessary covered health services, and to allow the person to achieve their service plan goals. Covered transportation services include:

- Emergency transportation
- Medically necessary non-emergency transportation, and
- Medically necessary maternal and newborn transportation

The service may also include the transportation of a person’s family/caregiver with or without the presence of the person, if provided for the purposes of carrying out the person’s service plan (e.g., counseling, family support, case planning meetings). Urban transports are defined as those originating within the Phoenix or Tucson metropolitan areas. All other transports are defined as rural. Odometer readings or other T/RBHA approved documentation methods that clearly and accurately support mileage may be used when billing transportation services.